



Residential Sound Insulation Program Los Angeles County Development Authority Operations During COVID-19 Pandemic

The Los Angeles County Development Authority (LACDA) continues to serve current participants of our Residential Sound Insulation Program (RSIP) during this COVID-19 health crisis. Although the LACDA's offices are closed to the public, our staff is working diligently to ensure all program participants continue to be assisted while in compliance with Los Angeles County social distancing mandates. Below you will find the latest information pertaining to our RSIP. If you have a question that is not addressed below, please contact us via email at RSIP@lacda.org. Thank you for your patience during this time.

Q. Is the LACDA currently closed for business?

A. While our offices are closed to the public, we will remain available to our current program participants and interested homeowners. All essential business will continue to be conducted via email at RSIP@lacda.org.

Q. Can I still apply for RSIP?

A. Yes, you may request a pre-application by contacting the Project Managers, during normal business hours (8AM to 5PM, Monday through Friday, except holidays) listed below. Once you have been pre-screened, the Project Manager assisting you will mail a program application to you and will be your point of contact for the duration of your participation.

Leonor Pacillas (626) 586-1815 or email: Leonor.Pacillas@lacda.org

Rosa Hernandez (626) 586-1853 or email: Rosa.Hernandez@lacda.org

Q. I have already submitted my application. How do I get an update on the status?

A. Once the Project Manager receives your application, it will be reviewed for completeness and the accuracy of all information will be verified. The Project Manager will contact you by phone or email to inform you of the status, typically within 5 business days.

Q. My RSIP acoustical improvements are currently on hold. Why has all work stopped?

A. The LACDA has directed all contractors to temporarily suspend construction on RSIP due to the ongoing concerns regarding the COVID-19 virus. You will be notified once it is determined to be safe to resume construction activities.